

1. Guarantee. We guarantee your satisfaction with the workmanship and materials of our products for a period of five (5) year from the date we receive your order. We will refund, replace, or repair any defective restorations, subject to these terms and conditions. We will not: (1) give a cash refund for work completed, (2) pay the cost for removal or reinsertion, or (3) pay any incidental or consequential damages (including but not limited to, inconvenience, lost chair time, lost wages, transportation, lost profits, or pain and suffering). Any refund or damages shall be limited to the amount of the invoice for the subject restoration, without exception. This guarantee does not cover failure of the supportive tooth or tissue, debonding changes in tissue or bone structure, improper dental hygiene, abuse or accidents. Restoration must inserted by a licensed practicing dentist or prosthodontist. Patient must adhere to semi-annual cleaning and exams. Monde Dental Lab reserves the exclusive right to determine, this guarantee is applicable.

2. Payment. All accounts are due and payable within thirty (30) days. If your account is not paid within thirty (30) days, your balance shall accrue interest at a rate of 1.5% per month, and your account shall be placed on COD status. In addition, you agree to pay all costs of collection incurred by Monde Dental Lab, including attorneys' fees, if your account is not paid pursuant to these terms and conditions.